

Outbound Call Termination

Global calling with access to local fixed, mobile & emergency services in multiple countries with local Calling Line Identity presentation

Overview

Epsilon's Outbound Call Termination offers both call termination to all locations global and adds benefits to our SIP trunking customers with calls staying local within the country when the called party will see the caller ID showing the call as originated locally within the country.

With end-to-end 24/7 support, complete flexibility and globally owned network supporting high quality audio, Epsilon's Outbound Call Termination solution is a smart way to connect your business whenever and wherever you want.

Features

- Access to 90+ countries through licensed operations and in-country partners
- Access via web portal or API integration
- Direct interconnection via IPX, IP, SIP, and TDM
- 24/7 technical and operational support
- Intelligent routing capabilities for optimised traffic delivery
- Low latency and jitter for consistent call performance

Benefits



Expand Your Business to Local Markets

Terminate outbound calling traffic with competitive routing plans, supported by our presence in 90+ countries.



Always-On Security

24/7 supported outbound calling with built-in fraud detection and DDoS protection for complete peace of mind.



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BY EPSILON

Epsilon's Outbound Call Termination Solution offers option for local DID numbers in 90+ countries for receiving incoming calls or terminating domestic number calls. Epsilon's global VoIP network will then deliver these incoming calls to you via our network.

- Gain access to local markets
- Automation supporting APIs
- Keep you protected



Seamless Management

A simple, intuitive interface that enables efficient service management.



Direct Interconnection

Consistent, high-quality termination with flexible interconnection options via IPX, IP, SIP, or TDM.



Premium Quality & Reliability

A stable network with efficient traffic management to deliver cost-effective voice services. All destinations are pre-tested and continuously monitored to ensure optimal quality.



Quality of Experience

Enhance end-user experience with reliable, high-performance private connections.

Why Choose Us?

Competitive Pricing

Optimise cost savings with a flexible pay-per-use commercial model.

Ease of Access

Provision services globally through a single agreement, with automation enabled via API integration.

Trusted Service

With over 20 years of network service experience, expand your business globally with confidence.

A Future-Focused Approach

Drive on-demand connectivity through our Infiny platform, shaping the future of the industry.

Customer Service Excellence

Responsive, dedicated support to help you scale your business globally.

A Powerful Model

End-to-end outbound calling delivered through a globally interconnected partner network.

“We are committed to supporting our customers and partners’ success with voice based communications. Our Voice services have been developed to make it easy for our customers to move with and benefit from changes in technology, such as simplifying the migration from legacy circuit switched services to SIP by enhancing interconnect capabilities and supporting growth in profitability.”



Alison White
Head of Voice Business
Epsilon

INTERNATIONAL



IN-COUNTRY



Technical Specifications

Session Initiation Protocol (SIP) Features	• Interconnect B2BUA (with Security, Topology Hiding) • RFC 3261 SIP Message • RFC 3264 Offer / Answer model • Calling Line Identity Presentation (CLIP) • Calling Line Identity Restriction (CLIR) • Call Admission Control (Call rate, Call limit) • Codec Negotiation • SIP Options Ping • Reason Header Support
Media & Security	• RTC / RTCP Media Relay • NAT (Address and Port Translation, Topology Hiding) • DoS / DDoS attack prevention • Access Control List • Multiple IP address Support
Supported	• Local • National • Mobile • Toll Free • Emergency Number
Billing Module	• CLI • Mediation • Rating • Invoicing

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